



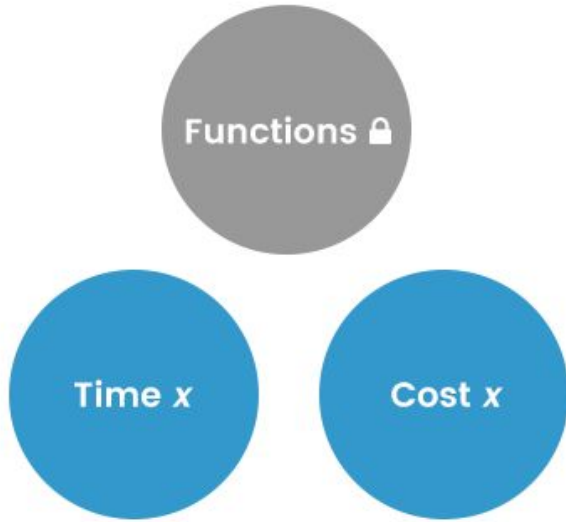
PROJECT PROCESS
Delivery on time and in budget



Foundations

Understanding business requirements to prepare the project for success

Budget

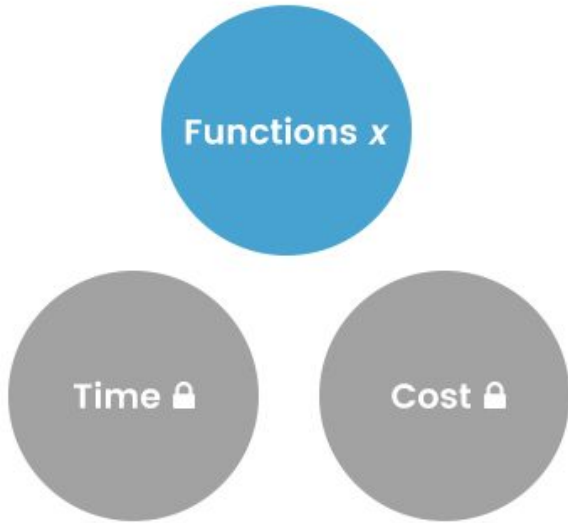


A typical 'Waterfall' process fixes the features that will be delivered.

This means that if something changes or is delayed in the project timeline the time and cost could change.

Neither client or agency benefit from this approach.

Budget



Fixing the time and cost of a project ensures delivery on time and on budget.

Careful planning, a deep understanding of business requirements and the project objective mean client and agency agree a minimum set of features to be delivered.

Contingency is built into 'Could Do' features that can be postponed to ensure minimum business requirements are delivered.

A man in a dark t-shirt is looking down at his smartwatch. He is wearing white earphones and a black wristband. A smartphone is attached to his left arm. The background is a solid green color.

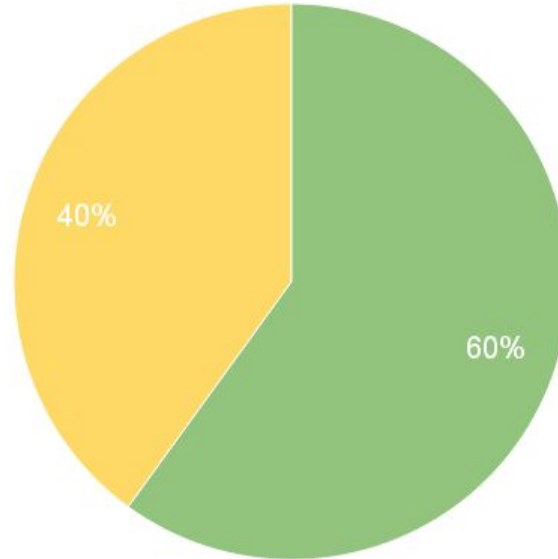
Time Boxes

Ensuring priority business requirements are met using Pre-MOSCOW

A MOSCOW-ed Project

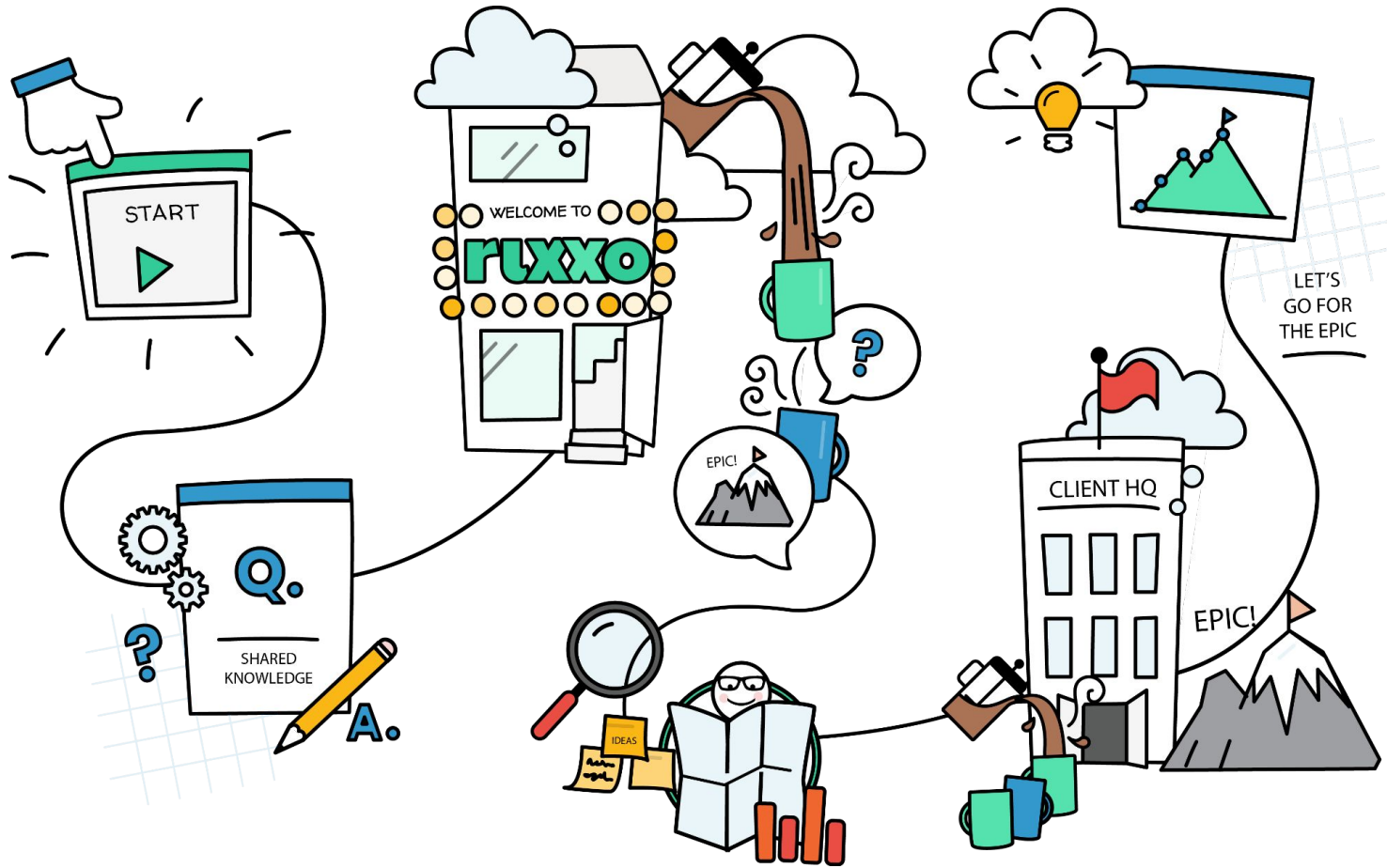
Should Do's & Could Do's
account for 40% of the project. These are agreed at the start of the project.

In the event of more time required for Must Do's, Could Do's are the first to be sacrificed.



Prerequisites & Must Haves
account for 60% of the project - maximum.

Could do's are a great opportunity to get more from a project running efficiently.

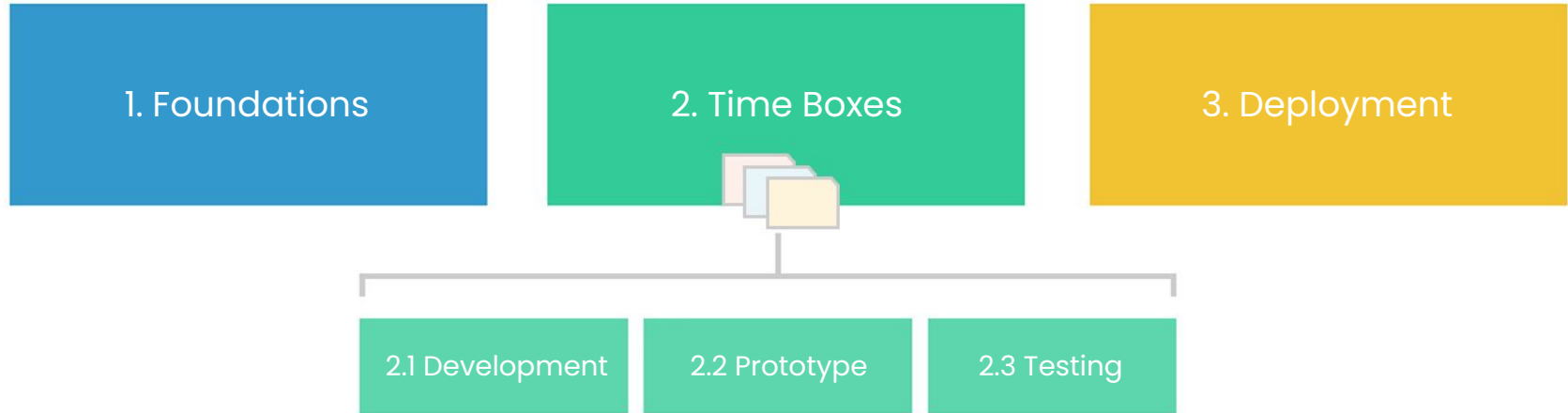


A background image of two hikers on a mountain peak, with the entire image overlaid with a semi-transparent yellow filter. The hiker in the foreground is reaching up to assist the second hiker who is higher up the slope.

Deployment

Collaborate to deliver regularly

Deployment Model





QUESTION

Why this way?

Focus on Business Requirements



Details Emerge Over Time



Demonstrate Control



Delivery On Time and Budget



A background image of two hikers on a mountain peak, overlaid with a semi-transparent yellow filter. The hiker in the foreground is reaching up to assist the second hiker who is higher up the slope. The scene is set against a backdrop of misty, mountainous terrain.

All projects come with a Customer Support Agreement

You support agreement is for...



Bugs



Problems



Security
Updates



Recovery



Reporting Your Issue

To: support@rixxo.com

- ✓ What I was doing when the issue occurred
- ✓ What is happening (include any error messages)
- ✓ What should be happening
- ✓ Browser version and OS
- ✓ Screenshot

How We Respond

1 Hour		We respond to your issue
4 Hours		We fix your issue, or schedule the fix, and respond

Time taken is deducted from your allowance, including all communications time.

Any further time is billed, pro-rata p/h, at the rate of your agreement.

We aim to fix...

85%

of issues within 4 hrs

95%

of issues within 24 hrs

Your R&D tax credit

As part of our service we shall provide the required narrative for your claim.

With 100% success in R&D claims we can introduce you to Forrest Brown or speak with your Accountant directly.

Estimated R&D tax rebate eligibility:

33%



So what's next?

- Foundation phase
- Final project cost *Agreed at completion of Foundation phase*
- Scheduling

The background of the slide is a vibrant, celebratory scene. It shows a crowd of people from the chest up, with their arms raised in the air. They are throwing and being covered in bright, saturated powders in shades of pink, purple, yellow, and blue. The atmosphere is festive and energetic, with the powder creating a soft, hazy cloud around the participants. The overall color palette is a mix of cool purples and pinks, and warm yellows and blues.

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Thank you

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